

## ***WELCOME!***

We are glad to welcome you to Denver Eyelid Specialists, the practice of Chris Thiagarajah MD, Oculofacial Plastic Surgeon. Enclosed are some materials which will acquaint you with our facilities, financial policies, and procedures.

The following paperwork is available online and can be filled out there or here. We ask that you fill out the enclosed paperwork and bring it with you to your first appointment. Please make sure your medical history is accurate and complete.

- Include all information regarding the medications and blood thinners you take, along with the dosage and frequency.
- **Bring along your current insurance card and drivers license.**
- Payment is expected at the time of service for all co-payments and non-contracted or cosmetic services and fees.

We are committed to exceeding each of our patients' needs and encourage you to let us know what we can do to best help you.

**Please keep your scheduled appointment, or provide us with at least 24 hours' notice in the event that you need to cancel or reschedule to avoid paying the \$50.00 cancellation fee.**

You may visit our web site for more information and for directions to our office.

[www.denvereyelid.com](http://www.denvereyelid.com)

8301 E Prentice Ave Suite 403  
Greenwood Village CO 80111  
(t) 720 386 1989  
(f) 720 386 2088



## PATIENT DEMOGRAPHICS

Date \_\_\_\_\_

Mrs  Ms  Mr  Dr Legal Name: \_\_\_\_\_

Mailing Address \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ SSN: \_\_\_\_\_

Marital Status: \_\_\_\_\_ Spouse's Name: \_\_\_\_\_

Primary Phone: \_\_\_\_\_

Email address: \_\_\_\_\_  Exclude From Marketing

Occupation: \_\_\_\_\_ Place of Employment: \_\_\_\_\_

### EMERGENCY CONTACT

Person to Notify: \_\_\_\_\_ Phone: \_\_\_\_\_

Relationship \_\_\_\_\_

**If Patient is a child:** Other Parent: \_\_\_\_\_ Phone: \_\_\_\_\_

### REFERRAL INFORMATION

How Were You Referred to Our Office? \_\_\_\_\_

Referring Dr Address: \_\_\_\_\_ Phone \_\_\_\_\_

Referring Patient: \_\_\_\_\_

Reason for Appointment  Functional  Cosmetic \_\_\_\_\_

### PRIMARY CARE PROVIDER

Provider Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Other Specialist(s) You See (Cardiologist, Endocrinologist, Oncologist, Plastic Surgeon, Etc.):

Name \_\_\_\_\_ Specialty \_\_\_\_\_ Phone \_\_\_\_\_

Name \_\_\_\_\_ Specialty \_\_\_\_\_ Phone \_\_\_\_\_

Name \_\_\_\_\_ Specialty \_\_\_\_\_ Phone \_\_\_\_\_



**INSURANCE GUARANTOR**

Primary Insurance \_\_\_\_\_ Subscriber Name: \_\_\_\_\_

Subscriber DOB: \_\_\_\_\_ Relationship: \_\_\_\_\_

Secondary Insurance: \_\_\_\_\_ Subscriber Name: \_\_\_\_\_

Subscriber DOB: \_\_\_\_\_ Relationship: \_\_\_\_\_



## CONFIDENTIAL MEDICAL HISTORY FORM

PATIENT NAME: \_\_\_\_\_

DATE: \_\_\_\_\_

**1. Please list all medications including blood thinners (aspirin etc) you take on a regular basis:**

(Include eye drops, vitamins, herbs, & over the counter products such as aspirin or aspirin containing products.)

	<u>Medication</u>	<u>Strength/Dose</u>	<u>Frequency</u>
1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____
4.	_____	_____	_____
5.	_____	_____	_____
6.	_____	_____	_____

**2. Please list all illnesses/diseases which you have had or have now:**

1.	_____
2.	_____
3.	_____
4.	_____
5.	_____
6.	_____

**3. Please list all prior surgeries or procedures:**

	<u>Surgery</u>	<u>Physician</u>	<u>Approximate Date</u>
1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____
4.	_____	_____	_____
5.	_____	_____	_____

**4. Please list any allergy or sensitivity to medication or food:**

None

	<u>Medication</u>	<u>Reaction</u>
1.	_____	_____
2.	_____	_____
3.	_____	_____

Are you pregnant?

Yes

No

Height \_\_\_\_\_

Weight \_\_\_\_\_

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**PATIENT NAME:** \_\_\_\_\_

**5. HAS ANYONE IN YOUR FAMILY HAD THE SAME PROBLEM THAT BRINGS YOU TO OUR OFFICE?**  
 Yes  No If yes, who? \_\_\_\_\_

DO ANY OF THESE DISEASES RUN IN YOUR FAMILY? IF YES, PLEASE NOTE RELATIONSHIP

\_\_ Glaucoma \_\_\_\_\_  
 \_\_ Diabetes \_\_\_\_\_  
 \_\_ High blood pressure \_\_\_\_\_  
 \_\_ Skin cancer \_\_\_\_\_

Do you smoke? If YES, how much?  
 \_\_\_\_\_

Drink alcohol? If YES, how much?  
 \_\_\_\_\_

Drug Use? \_\_\_\_\_

**6. DO YOU HAVE ANY OF THE FOLLOWING CURRENT SYMPTOMS? IF YES, PLEASE EXPLAIN.**

<b>Constitutional</b> (fever, weight loss, poor appetite, etc.)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Eyes</b> (vision problems etc.)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Ear/Nose/Throat</b> (hearing loss, sinus problems, sore throat, bloody noses, etc)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Cardiovascular</b> (Chest pain, palpitations)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Respiratory</b> (asthma, shortness of breath, wheezing, coughing, etc)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Gastrointestinal</b> (heartburn, diarrhea, vomiting, abdominal pain, etc.)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Genitourinary</b> (urinary problems, blood in urine, etc)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Skin</b> (skin rashes, excessive dryness,	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Musculoskeletal</b> (muscle aches, joint pain, swollen joints, etc.)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Neurological</b> (numbness, weakness, paralysis, headaches, spasm, , etc.)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Hematologic</b> (easily bleeding , easy bleeding/bruising, etc.)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Allergy</b> (Running nose, itching eyes etc.)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Endocrine</b> (heat intolerance, cold intolerance, weight gain, weight loss, etc.)	<input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Psychiatric</b> (depression, anxiety, etc.)	<input type="checkbox"/> yes <input type="checkbox"/> no	
Hepatitis B or C, HIV or AIDS, Tuberculosis, etc.	<input type="checkbox"/> yes <input type="checkbox"/> no	
Do you take any blood thinners?	<input type="checkbox"/> yes <input type="checkbox"/> no	

Other Comments: \_\_\_\_\_  
 \_\_\_\_\_

Physician Initials      Date:
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## **CANCELLATION/NO SHOW/FINANCIAL POLICY**

### **1. Cancellation/ No Show Policy for Office Appointments**

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit, due to a seemingly “full” appointment book.

- ✓ **If my office appointment is cancelled within 24 hours of the scheduled time, I agree to pay a \$50.00 fee. I understand this fee will not be covered by my insurance.**

### **2. Cancellation/ No Show Policy for Surgery**

Due to the large block of time and professional staff needed for surgery, last minute cancellations can be problematic for surgery coordination and add expenses for the surgeon.

- ✓ **If my surgery is cancelled within 10 business days of the scheduled date, I agree to pay a \$250.00 administrative fee. I understand this is fee will not be covered by my insurance.**

### **3. Financial Policy Account balances**

We require that cosmetic/self-pay treatments be paid in full prior to services rendered. Account balances assessed to patient responsibility by third party payers must be paid in full or arrange a payment plan prior to receiving further services from our practice.

Patients who have questions about their bills or who would like to discuss options for payment plans may call and ask to speak to our Patient Financial Coordinator with whom they can review their account and concerns.

- ✓ **Checks returned for non-sufficient funds or other reasons will result in an additional charge of \$35 for re-processing.**
- ✓ **In case of default payment, I agree to pay any and all costs of collecting this account including but not limited to a collection fee of 40%, attorney fees and court costs.**

PATIENT NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

## HIPPA POLICY & NOTICE

At Denver Eyelid Surgeons we are committed to treating and using protected health information about you responsibly. This Notice of Health Information Practices describes the personal information we collect, how and when we use and disclose of that information. It also describes your rights as they relate to your protected health information. This Notice is effective March 1, 2003 and applies to all protected health information as defined by federal regulations.

### Understanding Your Health Record Information

Each time you visit PAOS, a record of your visit is made. Typically this record contains your symptoms, examination and test results, diagnoses, treatment, and a plan for future care or treatment. This information, often referred to as your health or medical record, serves as a:

- Basis for planning your care and treatment
- Means of communication amongst the many health professionals who contribute to your care
- Legal document describing the care you received
- Means by which you or a third party payer can verify that services billed were actually provided
- A tool in educating health professionals
- A source of data for medical research
- A source of information for public health officials charged with improving the health of this state and nation
- A source of data for our planning and marketing
- A tool with which we can assess and continually work to improve the care we render and the outcomes we achieve

Understanding what is in your record and how your health information is used helps you to: ensure its accuracy, better understand who, what, where and why others may access your health information, and make more informed decisions when authorizing disclosures to others.

### Your Health Information Rights

Although your health record is the physical property of PAOS, the information belongs to you. You have the right to:

- Obtain a paper copy of this notice of information practices upon request
- Receive a copy your health record as provided for in 45 CFR 164.524
- Amend your health record as provided for in 45 CFR 164.528
- Obtain an accounting of disclosures of your health information as provided in 45 CFR 164.528
- Request communications for your health information by alternative means or at alternative locations
- Revoke your authorization to use or disclose health information except to the extent that action has already been taken.

### Our Responsibilities

Denver Eyelid Surgeons is required to:

- Maintain the privacy of your health information
- Provide you with this notice as to our legal duties and privacy practices with respect to information we collect and maintain about you
- Abide by the terms of this notice

PATIENT SIGNATURE (OR AUTHORIZED REPRESENTATIVE) \_\_\_\_\_

DATE: \_\_\_\_\_

NAME: \_\_\_\_\_



## INSURANCE BILLING AGREEMENT

BY SIGNING BELOW I AGREE TO THE FOLLOWING:

- I authorize Denver Eyelid Surgeons to give me reasonable and proper medical care by today's standard.
- I understand that all charges are payable on the day service is rendered if not covered by insurance.
- **I understand it is my responsibility to verify with my insurance carrier that my provider is a participant of my insurance plan.**
- I authorize Denver Eyelid Specialists to bill my insurance company. Regardless of insurance coverage, I am responsible for all bills being paid in a timely manner.
- I understand that my contract is between the insurance company and myself.
- I authorize Denver Eyelid Specialists to release any medical or other necessary information that my insurance carrier may require concerning my personal health information in either paper or digital form.
- I agree to assign all payments for all services rendered to Denver Eyelid Specialists.

PATIENT SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

PRINTED NAME: \_\_\_\_\_